

Villas Landscape Maintenance Update – November 5th, 2014

Dear Villas Neighbors

In March we advised the new arrangements the Board had put in place for the landscape maintenance of the front and back yards and common areas of our community. Our new maintenance company – Arizona Landscape Company (ALC) commenced work at the beginning of April.

Since they started, the Board has been in frequent dialogue with ALC, receiving feedback from them and from home owners, and monitoring progress. It became clear early into the new contractual arrangements that significantly more remedial work was needed in some yards and common areas than had originally been estimated.

To address this situation the Board reluctantly agreed a revised 'start up schedule' with ALC in order that all parts of our community can be maintained to a high standard moving forward. This revised start up schedule involved ALC focusing, for the initial 4 weeks of the contract, on those areas that needed most attention, and as a result not all homeowners received the planned service visits during April.

This initial phase of 'remedial' work has now been completed, and as of Tuesday 6th May, ALC commenced their full planned scheduled maintenance program covering all our yards and common areas twice per month. This is a higher frequency of maintenance than we previously enjoyed, but please be assured the Board will be working closely with ALC and monitoring standards as it is acknowledged ALC had previously advised that they would be visiting each property weekly.

So that Owners may be aware of the calendar program for their individual property, ALC have divided the community into 3 Zones, and assigned maintenance visit dates to each. The calendar program may be viewed by clicking this link "[Landscape Maintenance Schedule](#)"

You are welcome to make direct contact with ALC regarding specific issues with your yard, planting or irrigation. Our main contact at Arizona Landscape Company is Ryan Brown who can be reached either via his cell - 520-850-5505, or by email to ryan@azlconstruction.com or a call to the company office on 520-401-7776. For information, their web site is www.azlandscapecompany.com

Particularly during this initial contract period, the Board will be monitoring fulfillment of the contract closely, with the aim of establishing a solid working relationship with ALC ensuring they deliver high standards of service to our community.

Thank you for your patience and understanding during this time of handover to the new contractors.

The Villas Board

November 5th 2014